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November 18, 2011

Ms. Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, New Hampshire 03301



RE: Tariff Filing

Dear Ms. Howland:

Northern New England Telephone Operations LLC d/b/a FairPoint Communications – NNE (“FairPoint”) is filing for effect December 19, 2011 tariff changes consisting of:

NH PUC No. 1

| <u>Part</u> | <u>Section</u> | <u>Revision of Page/s</u> |
|-------------|----------------|---------------------------|
| A | TOC | 4 |
| A | 3 | 1, 2 |
| M | 1 | 4, 5, 6, 7 |

FairPoint is revising its Tariff to reflect certain changes for Premise Work and to remove all references to inside wire and jacks.

Billable premises work is completed at the customer's premise and at the customer's request. Billable premises work includes work preparation, actual work, and clean up, but excludes work required to establish network access to the network interface. Time spent by a FairPoint employee performing billable premises work is charged in 15 minute increments. An example of premises work is moving the network interface device at the customer's request. FairPoint does not perform this non-urgent discretionary work on nights, Sundays or Holidays and does not charge a minimum for any premise work that requires a call out. In addition, FairPoint does not charge differently for Complex Premise work. The Tariff pages have been revised to reflect this practice. Lastly, all jack references have been removed from the Tariff pages.

Attached is a copy of the tariff pages. Please return the copy of this filing marked “Receipt” with your stamp of receipt.

Yours truly,

Sandra J. Wennerstrand
State Regulatory Matters

cc: Office of Consumer Advocate

